Wild River (2-11)

Operating Guidelines
1. Always be friendly and courteous to all guests. Say "Hello" or "Have a nice day".
2. Guests with a P.O.P. (armband) or ride tickets may ride as many times as they wish, as long as they go the end of the line when the ride is busy, until the supervisor has called time.
3. Always direct your complete attention to your ride when you are operating it. Never turn your back on your ride while it is in motion.
4. Texas State Law requires a ride operator to be within arms reach of the ride controls at all times.
5. Your job is more fun when people have fun. People have more fun when you make your job fun. We are in business to enable people to have fun.

Operating Procedures
Once pre-opening checks have been completed, ride is ready to operate.
2. When the water level covers T-5 and T-11 water level sensors, the procedure may continue.
3. Turn on T-5 and T-11 hydraulic pumps, verify operation lights.
4. Turn on station hydraulic pump, verify operation lights.
5. Turn on T-11 elevator.
6. Turn on T-5 elevator. Distance between boats must be established. Once a boat leaves T-5 conveyor, turn off T-5 conveyor until the first boat is halfway between T-5 ascent and T-11 elevator. At this time, T-5 elevator can be restarted. Continue this procedure until all boats are in the circuit.
7. Check to see the misters are on.
8. Check for proper operation of the ride. The kicker elevators will shut off to maintain proper distance between boats.
9. Be watchful for stopping of boats on T-5 or T-11 elevator and at the top of T-11.
10. Ride is equipped with safety stops to stop the boats if they are in a danger zone.
11. If the ride stops and doesn’t restart within 10 seconds, turn off T-5 and T-11 elevators and call your supervisor on your radio. Go to T-5 and T-11 elevator and assure guests they will be evacuated from the ride in a few minutes. Your supervisor will assist you in proper ride evacuation. Use your station conveyor button to move boats through station after unloading. Don’t reload any guests until your supervisor has given you an ok to do so.
12. Operators at all three positions must be aware of proper ride operation:
   a. Ride stopping
   b. Guests standing
   c. Rocking boats by guests
   d. Splashing of water by guests
14. Stop station only if needed for safety. Be sure guests are seated before restarting.
15. Park no more than 4 boats at base of T-5. 3 boats may be parked in the station.
16. Always let ride cycle 2 complete times before loading guests.
Entrance Operator

1. Check height restriction – 42” to 48” with adult.
2. Check for armband or take ticket.
3. Load boats only after guests have exited. Loading area is marked with yellow paint.
4. Put smaller guests behind larger guests.
5. Help guests into boats as needed. Have the operator stop loading conveyor as needed.
6. Have guests remove or turn caps backward.
7. Have guests leave loose articles at station.
9. Watch for boats stopping at T-5 or T-11 or top of T-11 for more than 10 seconds. Inform operator as needed.
10. Watch for guests who stand-up, have hands out of boats or rock the boat. Correct as needed.
   a. 1st time give a verbal warning.
   b. 2nd time they lose the privilege to ride again.
11. Food and drinks are not allowed on this ride.

Exit Operator

1. Don’t allow guests to exit until boats have entered the exit area with trough rubber at the sides.
2. Help guests out of boat as needed. Extend your hand or pick-up children as needed.
3. Have operator stop station conveyor as needed to help with exiting. Tell guests to exit to the right and follow the stairs out.
4. Do not allow guests to unload until boat is in unload-load area. Unloading area is marked with yellow.
5. When guests exit, check to see they exit properly and go out exit stairs.
6. Watch for guests who stand-up, have hands in the water or rock the boats. Correct as needed.
   a. 1st time give a verbal warning.
   b. 2nd time they lose the privilege to ride again.
7. Watch for boats stopping at T-5 or T-11 or top of T-11 over 15 seconds. Advise operator as needed.
8. Do not let guests exit early.

Ride Control Operator

1. Once the ride is operating, the control operator may stop the station conveyor or the ride as necessary.
2. If the ride stops for more than 10 seconds, contact your supervisor with the radio.
3. Watch guests entering and exiting the boats. If they have a problem, stop the station conveyor as needed. Be cautious as guests may slip and fall if they are not fully seated when stopping. Try to anticipate a problem and stop the boat early as needed.
4. If you had to stop the boat as guests entered, they will most likely need the boat stopped upon exiting. Be ready.
5. Watch for guests who are not in the proper riding position. Everyone must face forward with 42” to 48” in front or behind the adult.
6. When there are guests on the ride, always stay at the controls and closely monitor operation and guests.
**Unexpected Ride Stop**

1. If the ride stops when it should not, immediately shut down the ride.
2. Contact the office or a supervisor and they will help you evacuate the ride.
3. One operator must stand by the stranded guests until a supervisor arrives to help with evacuation.
4. Do not allow guests to unload without a supervisor helping.
5. Guests will be evacuated one at a time.

**Emergency Safety Procedures**

1. Immediately shut down the ride involved.
2. In case of power failure, turn off all electrical switches including main disconnect.
3. If there appears to be a minor injury, escort the injured person to the office or ask another Joyland employee to call the office.
4. If there appears to be a serious injury, do not move the injured. Go to the nearest intercom, or have another employee call the office.
5. Be sure a Joyland employee is with the injured at all times. **DO NOT MOVE OR TOUCH A PERSON WHO SAYS HE HAS OR APPEARS TO HAVE A HEAD, NECK OR BACK INJURY OR IF YOU SUSPECT BROKEN BONES. IF YOU ARE AT ALL UNSURE, DO NOT MOVE THE INJURED.**
6. Waiting guests should be reassured and notified of the delay. It is against company policy to discuss the incident with guests or fellow employees. Do not under any circumstances, accept responsibility for the incident or suggest that Joyland or its insurance company will accept financial responsibility.

I verify that I was trained on the above stated ride on ______________________ and agree to follow the above instructions.

Signature ____________________________  Trainer ____________________________

Wild River Log Flume  (2-11)